



Owner's Manual



email: sales@startracks.org
website: www.startracks.org
phone: (574) 596-5331

Please do not use your new Glide 'n Go lift until you have read this manual thoroughly.

Table of Contents

Welcome	4
Your New Glide ‘n Go	5
Parts of Glide ‘n Go	5
How to Use Your Glide ‘n Go	
• Entering the Vehicle Using a Glide ‘n Go Single-Fold	6
• Exiting the Vehicle Using a Glide ‘n Go Single-Fold	8
• Entering and Exiting the Vehicle Using a Glide ‘n Go Bi-Fold	9
Safety Reminders	10
In Case of Vehicle Power Failure	11
Troubleshooting	12
Warranty	12
Maintenance Schedule & Service Record	14



Welcome

Hi! I'm Tom Egan, president of Access Unlimited. Thanks for choosing a Glide 'n Go Power Transfer Assist Seat. You've made a vote for personal choice and expanded freedom!

Here at Access Unlimited, we believe products should adapt so that people don't have to. That's why we've engineered the Glide 'n Go to adapt to hundreds of popular models of truck, SUV and mini-van. We even make them for RVs! So you can drive or ride in whatever vehicle you like. Because reduced mobility shouldn't mean reduced choice.

Choose your own road! Access Unlimited will help you get there.

Your partner in mobility,

A handwritten signature in black ink, appearing to read "Tom Egan". The signature is stylized and cursive, written over a white background.

P.S. Keep this manual in your glove compartment so it will always be handy when you need it!

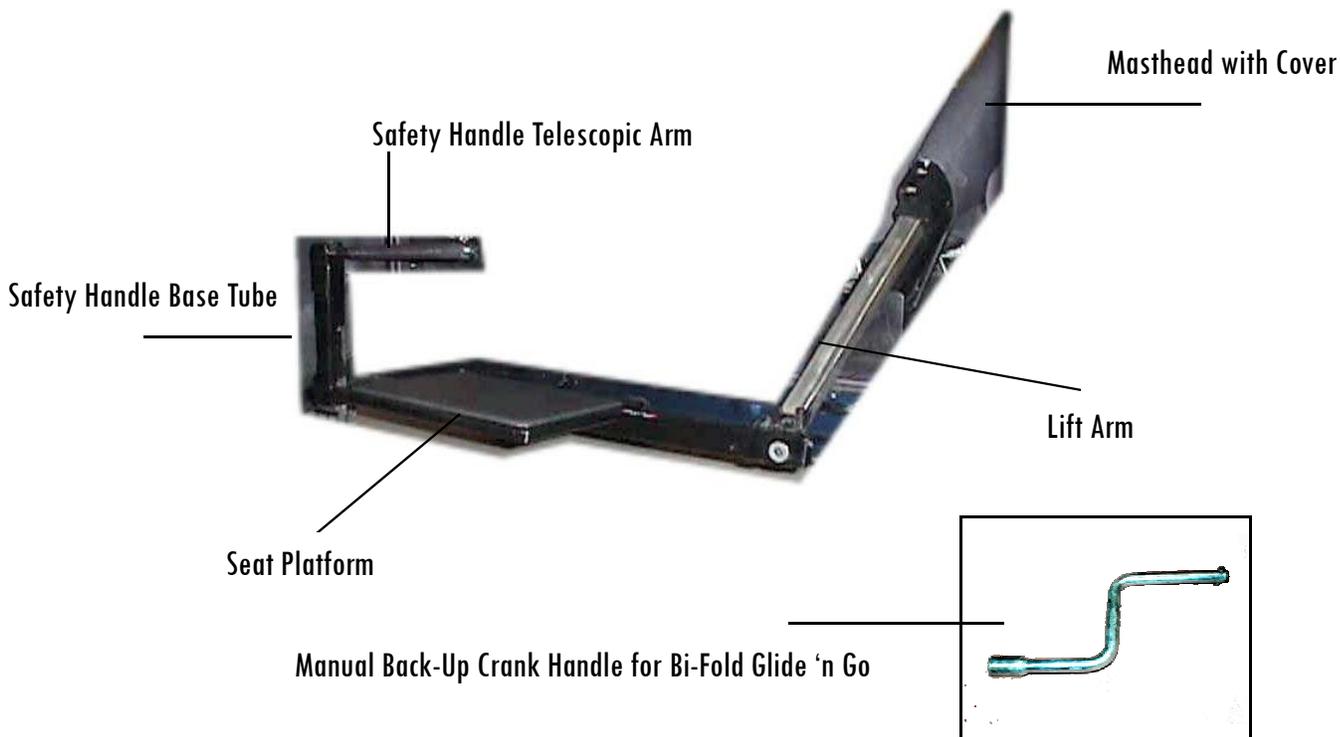
Your New Glide 'n Go

The Glide 'n Go is a power lift and transfer assist seat that enables people with reduced mobility to enter and exit their truck, van or SUV by carrying them from wheelchair- or sitting-height to vehicle seat-height. There are two types of Glide 'n Go, the Single-Fold for regular cab pick-ups and SUVs, and the Bi-Fold for vehicles that have a reverse-hinged rear door (popularly known as suicide doors). Both types of Glide 'n Go provide access to your vehicle with a minimum of invasive adaptation. In fact, the Glide 'n Go is one of the least invasive adaptations on the market!

The Glide 'n Go is available for the driver or passenger side of the vehicle. It is also available for the second row of seats in certain four-door SUVs.

The Glide 'n Go Single-Fold has a hydraulic lifting mechanism in most cases and a maximum weight capacity of 350 lbs. In certain instances where the lift needs to reach farther than 15", the Single-Fold will have an electro-mechanical lifting mechanism with a weight capacity of 250 lbs. The Bi-Fold also has an electro-mechanical lifting mechanism, and a maximum weight capacity of 250 lbs.

Parts of Glide 'n Go



How to Use Your Glide 'n Go

Important cautionary notes begin with an ►

Entering the Vehicle Using a Glide 'n Go Single-Fold

Open the vehicle door.

► Ensure the door is open far enough to avoid contact between the door and your body or the Glide 'n Go while the lift is in use.

Flip the Glide 'n Go Seat Platform down to the horizontal position.

Using the Control Pendant “Down” button, lower the Seat Platform to its lowest position, or to the height that allows you to sit on or transfer onto the Seat Platform most easily. Sit or transfer onto the Seat Platform facing outward, away from the vehicle.

► Do *not* sit facing toward the front of the vehicle. Doing so could increase the risk of falling from the Glide 'n Go Seat Platform, because the Safety Handle will not be across your lap as it should be.

Deploy the Safety Handle by flipping the Handle Base Tube away from the vehicle until the tube clicks into its locked position. Draw the Telescopic Arm out of the Handle Base Tube and rotate the arm down to a position parallel to the Seat Platform. To test that the Safety Handle has seated properly in its receiver, push the Safety Handle downward from the joint between the Handle Base Tube and the Telescopic Arm, then back and forth. You should hear an audible click as the Safety Handle seats properly.

Tip for Quadriplegics: If you have no functional grip, insert your hand through the Safety Handle loop and pull with your bicep to flip the Handle Base Tube out. Pull again to draw out the Telescopic Arm and deploy it to the horizontal position.

Using the Control Pendant “Up” button, raise the Glide 'n Go to an appropriate height for your transfer capabilities. In some vehicle models, the Glide 'n Go will rise higher than vehicle seat level. If your Glide 'n Go does, you can choose whether to make a level transfer from the Seat Platform to the vehicle seat, or to transfer down onto the vehicle seat. In vehicles with a lower roof line, or if you are very tall, you may want to make a level transfer or even transfer up slightly if you are able, in order to give yourself more head clearance in the vehicle doorway.

Your dealer can adjust the angle of your Glide 'n Go Seat Platform so that the seat

tilts slightly inward or slightly outward with respect to the vehicle. Ask for this adjustment if having the seat tilted in this way would make your transfer easier.

▶ This is a dealer adjustment only. Do not attempt to adjust the Glide 'n Go yourself.

▶ If the outer edge of your Glide 'n Go Seat Platform is tilted too far downward for your comfort, contact your dealer immediately. Do not use your Glide 'n Go until it has been readjusted.

Rotate your legs toward the front of the vehicle and transfer in *bottom first*, using the Safety Handle or the vehicle seat and Glide 'n Go Seat Platform as push-off points. After you are sitting on the vehicle seat, draw your legs into the vehicle.

▶ Do not try to enter the vehicle feet first, because this could compromise your stability on the Seat Platform.

If you have trouble sliding across your vehicle seat upholstery, Access Unlimited offers low-friction seat covers. Contact your dealer to purchase a seat cover. A low cost but temporary alternative is to cover the vehicle seat with a trash bag.

▶ Do *not* put a trash bag or any other material on your Glide 'n Go Seat Platform itself.

Fold the Seat Platform up.

▶ Under normal circumstances, the Glide 'n Go Seat Platform will stay upright when you fold it up. If it will not stay upright, contact your dealer for service.

If you use a wheelchair, fold and stow your chair, or have your assistant do it. Close the vehicle door and fasten your vehicle safety belt.

Exiting the Vehicle Using a Glide 'n Go Single-Fold

Open the vehicle door.

▶ Ensure the door is open far enough to avoid contact between the door and your body or the Glide 'n Go while the lift is in use.

If you use a wheelchair, remove it from its storage position and assemble it beside the vehicle. Put on the wheelchair brakes, or have your assistant assemble the chair and apply the chair's brakes for you.

Flip the Glide 'n Go Seat Platform down to the horizontal position.

Deploy the Safety Handle as described in the "Entering the Vehicle" section above. See also the "Tip for Quadriplegics" box in that section.

▶ Ensure that the Seat Platform and Safety Handle are fully deployed. Incomplete deployment could cause parts of the Glide 'n Go to rub against the vehicle seat, possibly damaging the vehicle seat.

▶ Transfer out of the vehicle *legs first*, then bottom.

▶ DO NOT back out of the vehicle onto the Glide 'n Go Seat Platform. This would be very dangerous and could result in your falling from the vehicle.

Rotate your body to face outward, away from the vehicle, using the Safety Handle, Seat Platform and vehicle seat as push-off points.

▶ Ensure that the Glide 'n Go and your body clear the vehicle and the vehicle door.

Using the Control Pendant "Down" button, lower the Glide 'n Go to its lowest point. As soon as you hear the motor change to a lower pitch, you have reached the lowest position.

▶ Do not continue to press the "Down" button after you have reached the lowest position. Doing so puts excessive strain on the hydraulic pump that operates the Glide 'n Go. Deliberately straining the system in this way constitutes abuse of the product and voids your warranty.

Entering and Exiting the Vehicle Using a Glide ‘n Go Bi-Fold

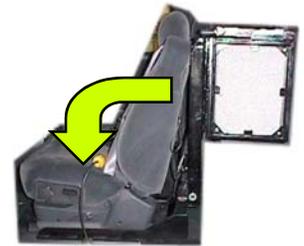
Please read the sections called “Entering the Vehicle Using a Glide ‘n Go Single-Fold” and “Exiting the Vehicle Using a Glide ‘n Go Single-Fold.” The procedure for using the Glide ‘n Go Bi-Fold is essentially the same, with the following additional steps.

Because the Glide ‘n Go Bi-Fold stows behind the vehicle seat rather than alongside as the Single-Fold does, it is necessary to retrieve the Seat Platform from its storage position before use.

To retrieve the Bi-Fold for use, open the main vehicle door and the reverse-hinged door (“suicide door”).

▶ Ensure that the Glide ‘n Go and your body clear the vehicle door and the reverse-hinge door. Ensure that both doors remain open while the lift is being used to prevent injury to yourself, and damage to the lift and the vehicle.

Rotate the Seat Platform toward the outside of the vehicle so that it forms a “mailbox flag” shape that runs along the same plane as the side of the vehicle.



Lower this “mailbox flag” Seat Platform into the horizontal position alongside your vehicle seat.

Fold the Seat Platform out flat. Deploy the Safety Handle as described in the Single-Fold section above. Follow the directions for using the Glide ‘n Go Single-Fold to enter or exit the vehicle.

▶ When raising or lowering the Glide ‘n Go Bi-Fold, ensure that the Control Pendant cord does not become tangled and crushed in the lift mechanism.

Suggestion for Bi-Fold Owners:

Access Unlimited recommends putting the Control Pendant cord around the back of the seat to the *inboard* side of the seat to avoid having the Control Pendant tangled and crushed in the lifting mechanism. Some Glide ‘n Go owners secure the cord to the inboard side of the vehicle seat with Velcro so the pendant is always in the same convenient place.

Note for Bi-Fold Owners:

If you prefer, you can travel with the Glide ‘n Go Bi-Fold Seat Platform in its “mailbox flag” position parallel to the side of the vehicle, instead of stowing it behind the vehicle seat. If the Seat Platform vibrates against the reverse-hinged door as you drive, or if the Seat Platform blocks your vision through the window of the reverse-hinged door, rotate the Seat Platform into its full storage position parallel with the back of the vehicle seat.

Safety Reminders

All Models of Glide 'n Go

- Always transfer in a safe place, out of traffic.
- Keep your hands and other body parts clear of the lift.
- Make sure your assistant's and any other person's hands and other body parts are clear of the lift.
- Never attempt to transfer from the vehicle seat onto the Glide 'n Go when the Glide 'n Go is in the lowered position. The Glide 'n Go *must* be in the raised position before you can transfer from the vehicle seat onto the Glide 'n Go.
- Do not exceed the recommended weight capacity of your unit. Doing so voids the warranty.
- Preventive maintenance is very important. Be sure to return to dealer every 6 months for a check-up.
- Perform a visual inspection of the Glide 'n Go before each use. If any part of the Glide 'n Go appears broken or excessively worn, return to the dealer. Do not use the Glide 'n Go.
- If you experience excessive play in any part of the Glide 'n Go mechanism, return to the dealer.
- As part of delivery, be sure your dealer shows you the electrical connections and breaker that connect the Glide 'n Go with the car battery. When you have your vehicle serviced (for example a new battery installed) your mechanic may need to disconnect and reconnect the Glide 'n Go. Ask your mechanic to use appropriate corrosion protection on the connections. If there is no need to disconnect the unit, please do not disturb the Glide 'n Go or its connections.

Additional Safety Reminders for Owners of the Glide 'n Go Single-Fold, Hydraulic Version

- In a power-failure emergency, the lift seat will move gently into its lowest position.
- If you begin to experience a delay between when you push the "Up" or "Down" button on the Control Pendant and when the Glide 'n Go Single-Fold seat begins to move (compared to when you first got your Glide 'n Go Single-Fold), return the Glide 'n Go Single-Fold to the dealer. You may be low on hydraulic fluid. DO NOT attempt to add fluid at home. This is a dealer-only servicing activity.
- If you have hydraulic fluid leakage in your Glide 'n Go Single-Fold, stop using the lift immediately and return to the dealer.
- Do not attempt to open or tamper with any part of the Single-Fold hydraulic mechanism.

Additional Safety Reminders for Owners of the Glide 'n Go Single-Fold, Electro-Mechanical Version

TIP! Keep your Manual Back-Up Crank Handle in the vehicle glove box in case of power failure.

- Do not have a passenger ride behind your Glide 'n Go Single-Fold. In the event of a vehicle crash, anyone riding behind the Glide 'n Go Single-Fold could be seriously injured. Access Unlimited strongly recommends that you use the space behind the Single-Fold for cargo instead of passengers.

Additional Safety Reminders for Owners of the Glide 'n Go Bi-Fold

- Do not have a passenger ride behind your Glide 'n Go Bi-Fold. In the event of a vehicle crash, anyone riding behind the Glide 'n Go Bi-Fold could strike their head on the Bi-Fold mechanism and be seriously injured. Access Unlimited strongly recommends that you use the space behind the Bi-Fold for cargo instead of passengers.
- Keep your Manual Back-Up Crank Handle in the vehicle in case of power failure.
- Do not remove the cover on the Bi-Fold mechanism, or attempt to open or tamper with any part of the mechanism.
- The Glide 'n Go Bi-Fold has a long Control Pendant cord to accommodate the height of pick-up trucks and SUVs. Please ensure the cord does not get tangled and crushed in the lift mechanism.

In Case of Vehicle Power Failure

Glide 'n Go Single-Fold, Hydraulic

If your vehicle experiences a power failure, your Glide 'n Go will not function. But don't worry! The Glide 'n Go Single-Fold is designed to drift gently down to the lowest position if the lift is in use at the time of a power failure. This lowering will take approximately 1.5-2 minutes. If the lift lowers significantly faster than that, return the unit to your dealer for servicing.

Glide 'n Go Bi-Fold & Glide 'n Go Single-Fold, Electro-Mechanical

If your vehicle experiences a power failure, your Glide 'n Go will not function. But don't worry! Have your assistant insert the Manual Back-Up Crank Handle (illustrated on page 5) into the receptacle on the Mast Assembly by peeling back the soft flap and lifting the round hard flap over the receptacle.



Turn the crank counter-clockwise until the lift has reached its lowest position.

Troubleshooting

- If you press the up/down button and nothing happens, you may have a tripped breaker. The breaker is self-resetting. After a few seconds, the breaker will reset. Press the up/down button again. If your breaker trips a second time, contact your dealer. If your breaker was not tripped, did someone service your vehicle recently and forget to hook your electrical connection back up?
- If you can hear the motor working, but the Seat Platform is not moving, call your dealer for repairs.
- If the Seat Platform will not stay in the vertical storage position, call your dealer for repairs.
- If the Safety Handle does not deploy or does not seat properly when deploying, call your dealer for repairs.
- If the Glide 'n Go is having trouble lifting you, or begins to make an unusual noise when lifting, call your dealer for repairs.

Your Warranty Card Looks Like This:

<u>WARRANTY/CUSTOMER REGISTRATION</u>	
<u>GLIDE 'n GO TRANSFER ASSIST SEAT</u>	
Date: _____	
Customer: _____	Address: _____
Telephone: _____	
Serial Number: _____	
Vehicle Year, Make & Model (for vehicle applications) _____	
Access Unlimited guarantees this Glide 'n Go against defects for a period of (1) year with unlimited use. This warranty is not transferable. Warranty is void if unit has been abused or otherwise used in a contraindicated fashion, or if user has exceeded recommended weight capacity. Warranty includes both parts and materials, and is conditional upon the client returning the lift to the installing dealer for routine service as indicated below:	
Lift must be inspected after: 1) Six months for initial service	
The user is encouraged to return the vehicle every two years even after the end of the warranty period to ensure best results.	
X _____	
Signature of installing dealer	
Installing Dealer: _____	Address: _____
How did you hear about our product? _____	
Copy 1-(Yellow) Customer	
Copy 2-(Blue) Dealer	
Copy 3-(White) Return to Access Unlimited at time of sale	

Your Customer Acknowledgement Sheet Looks Like This:

EQUIPMENT CHECKOUT LIST

THIS FORM MUST BE FILLED OUT AT TIME OF DELIVERY AND RETURNED TO ACCESS UNLIMITED!!!!!!

The management and employees of Access Unlimited have developed the following safety checklist to ensure that the user or operator of Access Unlimited equipment is fully familiar with safe operation of the equipment installed in their vehicle.

1. As for all electrical and mechanical equipment, certain safety precautions must be observed during the use of your new equipment:
 - A. Was owner shown location of electrical connections and informed how to make periodic checks. Yes__ No__
 - B. Was user informed of all safety procedures for the equipment and did user successfully operate each device?
(User and assistant, if applicable must successfully operate) Yes__ No__
2. Reviewed operation of backup system or emergency use procedure? Yes__ No__
3. Operation of lift? **(User and any assistant must actually use lift successfully)** Yes__ No__
4. Lift static load tested to 350 pounds? Yes__ No__
5. Transfer/entry/exit sequence? Yes__ No__
6. Customer understands that warranty is void if customer fails to carry out routine maintenance and proper operation? Yes__ No__
7. Were all items listed on evaluation/quote installed? Yes__ No__
8. Did owner receive completed copy of Warranty Card & Owner/Service Manuals? Yes__ No__
9. Was owner informed that manuals, especially safety sections must be read prior to first use of lift? Yes__ No__
10. Were warranty cards sent to Access Unlimited? Yes__ No__

I hereby certify that these statements have been thoroughly explained and I have been instructed on the proper operation, care, maintenance and safety procedures required for the equipment defined above. This training does not constitute driver training for equipment used in the operation of a motor vehicle.

IMPORTANT: FAILURE TO RETURN THIS FORM MAY RESULT IN VOIDING OF ACCESS UNLIMITED PRODUCT WARRANTIES!!

X _____
Signature of Purchaser

X _____
Dealer's Signature

Maintenance Schedule & Service Record

Preventive maintenance is very important to your safety and the life of your Glide 'n Go. As your warranty card and Customer Acknowledgement sheet both state, you must return your Glide 'n Go to the dealer every six (6) months to be checked over. Your service technician will lubricate the unit, check fluid levels in the hydraulic Single-Fold unit, and examine all parts for abnormal wear and tear.

Do not attempt to service the Glide 'n Go yourself. This is a dealer-only activity.

You *can* lubricate the joint of the Safety Handle yourself, using a Teflon spray lubricant.

In case of spills, wipe the Seat Platform and the lift mechanism cover clean with damp cloth. Do not use solvents on the Seat Platform and lift mechanism cover.

You can record your Glide 'n Go maintenance in the following chart.

Date	Service	Performed By